

# ISO Kaizen

Services	Deliverables
• ISO Kaizen	▪ 8-Hour workshop for up to 20 participants.

## ISO Kaizen

The ISO Kaizen is an 8 hour problem solving workshop focusing on determining corrective actions to ISO non-conformances in the Company's QMS processes that are identified in the pre-assessment review/audit or in the on-going ISO internal audit process. Kaizen means to change for the better or "continuous improvement". Typical kaizen days focus on Lean improvement but they do not have to!

*Implementing change for the good."*



An ISO Kaizen uses continuous improvement methodology to determine and plan the implementation of corrective actions. The ISO Kaizen combines Lean Manufacturing philosophy with Problem Solving Tools such as Brain-steering, leveraging PDCA (Plan, Do, Check, Act) in QMS, Project Management, and VOC. Each tool incorporates individual/team empowerment, team building, problem solving, and quality philosophies to rapidly make improvements to specific QMS processes.

## Benefits

- Immediate results
- Involvement of the workforce
- Involvement of senior staff
- Visual, action orientation
- Strengthens "team spirit"
- Fosters communications

## Scope of Work

During a Kaizen, individuals and work groups will review non-conformances to ISO 9001:2015 Standard, determine potential solutions to eliminate the non-conformances, select best solutions for implementation and plan the implementation.

The AKA Team will work with you to:

- Identify and prioritize opportunities for Kaizen events; and
- Organize the cross functional work group for each event  
Identify, vet and implement activities leading to quality implementation

The company will provide the classroom and refreshments for participants and the AKA trainer.

